

Serial No.: not yet assigned

-3-

Docket No.: C0441/7154

A2
concl'd

40. The method according to claim 39, wherein the at least one probably cause includes text describing an affected network entity and problem.--

REMARKS

Applicants submit this Preliminary Amendment to cancel claims and add claims. No new matter has been added. An early and favorable action is hereby earnestly solicited.

Respectfully submitted,

Lundy Lewis, et al., Applicants

By: Therese A. Hendricks
Therese A. Hendricks, Reg. No. 30,389
Edward J. Russavage, Reg. No. 43,069
Wolf, Greenfield & Sacks, P.C.
600 Atlantic Avenue
Boston, MA 02210
617-720-3500

Docket No.: C0441/7154
January 12, 2000
xnddx